

Company Benefits & Policies

THE SQUEAKY FLOOR DOCTOR . COM

- All work is personally performed by a **Third Generation Master Craftsman** from start-to-finish to ensure every detail is completed to your satisfaction.
- Your project is completed from start-to-finish BEFORE our next project is commenced. Multiple projects are NEVER under construction at the same time.
- The Squeaky Floor Doctor has engineered proprietary solutions for over a dozen different types of sub-floor "squeaks" to eliminate the noises permanently. All of our ProFloor Systems are designed and engineered to significantly reduce the "bOunce" in the sub-floors.

| PERCENTAGE OF "bounce" REDUCED | | |
|--------------------------------|-------------------|------------------|
| (Based on up to 16' free span) | | |
| Joist Size | Spacing On-Center | 50yr/100yr/200yr |
| 2"x10" | 12" | 91% / 93% / 95% |
| 2"x10"* | 16" | 89% / 91% / 93% |
| 2"x12" | 12" | 95% / 97% / 99% |
| 2"x12" | 16" | 93% / 95% / 97% |

* Unfortunately, this is the most common joist size and spacing used by residential tract home builders. The Squeaky Floor Doctor will not know exactly what your home contains until we have opened the sub-floor.

- The Squeaky Floor Doctor only uses **QUIK Drive** brand screws, lag bolts, machine bolts and nuts to mechanically fasten all "X" braces, plywood casts, "L" brackets and **Boise Cascade Structural Sturd-I-floor** brand plywood, etc. **Simpson Strong-Tie** brand brackets are installed at all wood-to-wood connections. Nails are NEVER used in any of our rebuilding processes.
- ALL gas pipes are lowered and secured into place with heavy duty metal strapping. Also, the location of the gas pipes and other utilities are marked on the plywood to prevent any future workmen from accidentally hitting or cutting the gas pipes.
- Each sheet of plywood is precisely marked with pencil lines showing where all the floor joists are located to ensure all screws are installed dead center into the joists. Each sheet is completed one at a time to ensure 100% accuracy.
- The Squeaky Floor Doctor uses the **Festool** brand HEPA Certified Dust Extraction System to thoroughly clean the interior of the sub-floors. All work related trash and debris will be hauled away.
- The carpet and padding will be professionally re-installed, power-stretched, re-seamed at the doorways and vacuumed upon completion. All furniture is moved and covered with tarps and plastic for protection, and re-set.
- All ProFloor Systems include our *exclusive* "**Everything Included Pricing**" and "**No Hidden Charge**" policies, along with our 50/100/200 year Transferable Warranties to our original customer and subsequent homeowners during the warranty period. Warranty includes coverage and protection against squeaks, humps, dips and slopes from re-appearing due to earthquakes, settlement, flooding, termites, etc. (Excludes major fire)
- The Squeaky Floor Doctor requires that the homeowners remove and store in a secure location: ALL jewelry, rings, watches, money, cameras, purses, wallets, guns, photos and any other valuables so that they do not get misplaced, lost or damaged prior to our commencement.